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## The sociopolitics of access

#### Deaf students in Dutch higher education

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In collaboration with: Expertisecentrum handicap + studie Signo Ergo Sum | Jongerencommissie





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# Background

> there is research-based concern about the participation rates and study-success of disabled students in dutch FE/HE. (OCW 2010: Onbelemmerd Studeren)

 a national organisation, handicap+studie, is tasked with sharing expertise in relation to access arrangements in tertiary education.

 recent research suggests serious shortcomings in the access provisions of FE/HE institutions.

(Risbo/SEOR 2009: Studeren met een functiebeperking)

- > dutch (demissionary) secretary of state for education called for inclusion of access criteria in FE/HE accreditation system.
   (Marja van Bijsterveldt-Vliegenthart, letter from OCW to Parliament dated 12 March 2010)
- > dutch FE/HE institutions do not monitor the number of disabled students.



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Deaf/hoh students themselves discussed access in terms of empowerment.

They called for improvements in the FE/HE support infrastructure.

SESposium, Amsterdam, January 2010





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# Earlier study: Scotland (2005)

Focussed on the linguistic nature of deaf/hoh access needs and support.

It called for the establishment of a national expertise centre for linguistic access.

The centre would benefit a diverse range of students including also dyslexic, foreign, and ethnic minority students.

(Brennan, Grimes and Thoutenhoofd 2005: Deaf students in Scottish Higher Education; The Scottish Funding Council)



Deaf Students in Scottish Higher Education

The Scottish Funding Council



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# Current study: Netherlands

Working assumptions

- > persistent underachievement in primary/secondary
- > at-risk work-transition and relative under-employment
- > habitual risk of social exclusion in- and outside education
- > universities offer minimal proactive support
  - school results contra-indicate tertiary education
  - new educational measures punish institutions for study delays
  - unwilling to be a magnet for sub-optimal students
  - negligible legal imperative or grass-roots activism
  - contextual data collection is culturally impopular
  - comparatively modest public awareness or disquiet
- > significant under-representation is anticipated



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# Objectives

- > network deaf/hoh students during their study
- research practice through practical interventions or probes
- distribute and publicly discuss results
- > embed the network in FE/HE
- encourage professionalisation of access support
- > improve successful participation rates among deaf/hoh students



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# Method

#### Approach

- > establish a participatory action-research network of students
  - build on successful national network of cochlear-implanted pupils in secondary education (Jet Isarin 2006, 2008)
  - include FE/HE support professionals
  - host frequent learning conversations
- > train deaf/hoh students in collaborative action-research
- > support the network with research skills and resources
- > host annual surveys
- > publicly report intentions, activities and findings
- > national network-building scheduled to start 2010-2011



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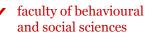


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# The target population

- > incidence of deaf/hoh youth = 2.16 per 1,000 population (these are UK research figures; there are no reliable incidence data for the Netherlands)
- > deduced incidence per dutch education sector
  - $\approx$  3,354 deaf/hoh in 1,553,000 pupils in primary
  - ≈ 2,032 deaf/hoh in 941,000 pupils in secondary (total figures based on CBS jaarboek 2009)
  - $\approx$  810 deaf/hoh in 375,000 students in FE
  - ≈ 462 deaf/hoh in 213,900 students in HE (total figures based on OCW kerncijfers 2008)







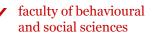
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## Baseline questionnaire

First-round survey

- > inventory of study success and experiences of deaf/hoh students
- > five themes
  - study information
  - registration issues and contact for support
  - obtained and desired support
  - social acceptence/motivation
  - expectations
- > in the first trial 27 out of 45 students (60%) responded







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# General information

- > 16 (62%) of respondents are in higher professional training
- > 6 (23%) are in university
- > 4 (15%) have dropped out
- > 17 (65%) of respondents are >5 yrs into their study
  - 11 (41%) are 1 year delayed in their study
  - 3 (11%) are 2 years delayed in their study
- > Relation between delay in studies and deafness/hoh
  - Cramer's V = .65, p = 0.005
    -> strong significant relation
  - . In near future: compare to hearing students





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# Registration and advice

- > 16 (n=23, 70%) of respondents could not specify their deaf/hoh status during registration
- > 17 (n=22, 77%) has no objection to this

#### BUT

- > 13 (n=24, 54%) of students explicitly declined to specify their deaf/hoh status, because they
  - do not think it necessary (2)
  - do not see themselves as functionally impaired (2)
  - did not know that this was possible (8)
  - left registration to previous institution (1)
- > Most respondents did have a meeting with an advisor or coach



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## Available support

Deaf / hoh students may follow lectures using a Dutch sign language (NGT) interpreter and/or a speech-to-text interpreter



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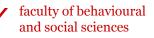


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## Interpreter bookings 2010

type of education	number
primary	7
secondary	20
МВО	48
LLL/Placement	26
Higher education	46
unknown	15
Total	162







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# Available support

- > extra preparation time / extra facilities
- > extra examination time
- > extra support time from advisor/coach

#### BUT

- > students are invisible / unidentified
- > the initiative is left to the students themselves
- > students do not ask for support
- > advisors / coaches can be unknowingly incompetent
- > students themselves can be unknowingly incompetent
- > is the concept of able-ism relevant in this context?

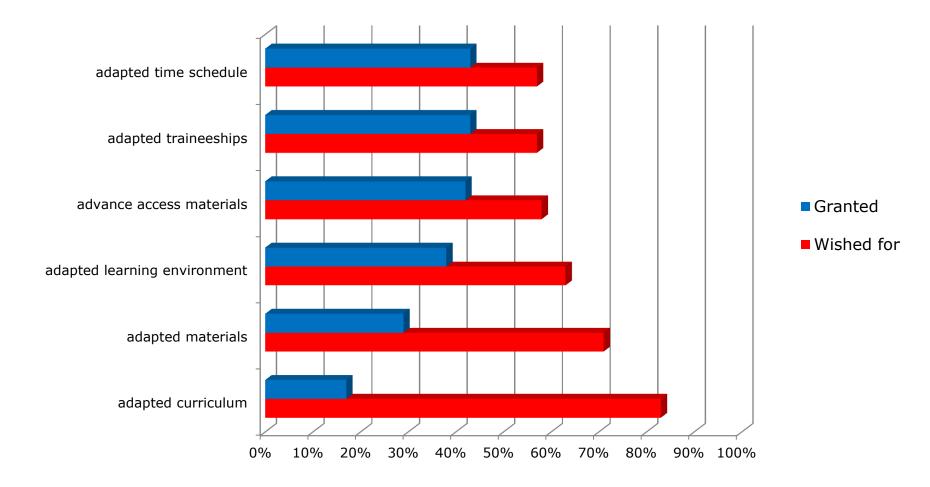


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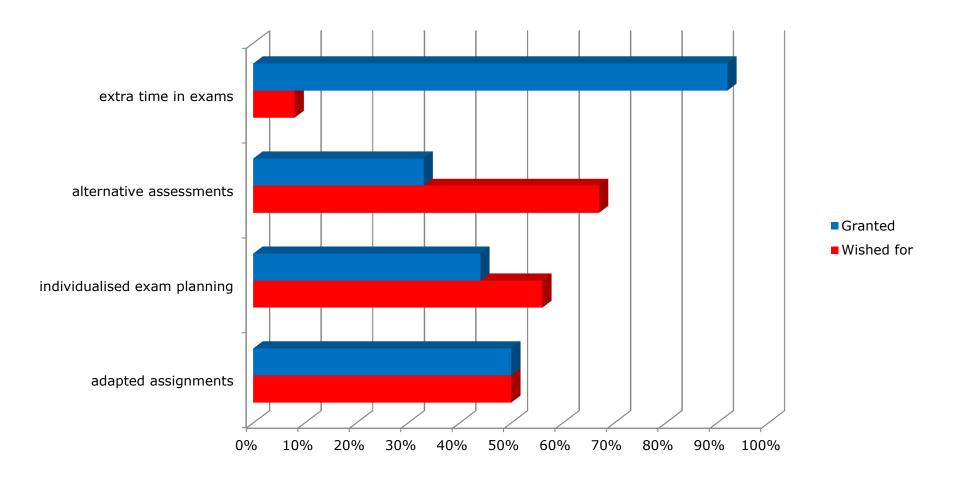
#### **Course adaptations**





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#### Assessment adaptations





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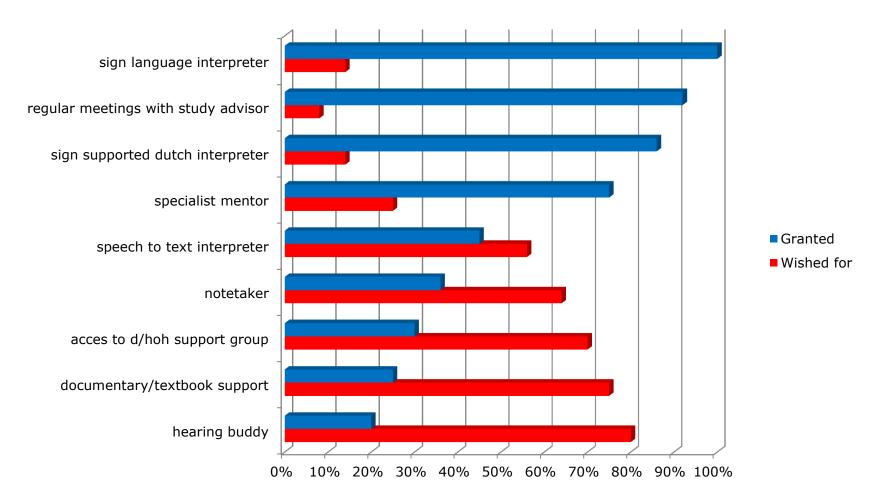
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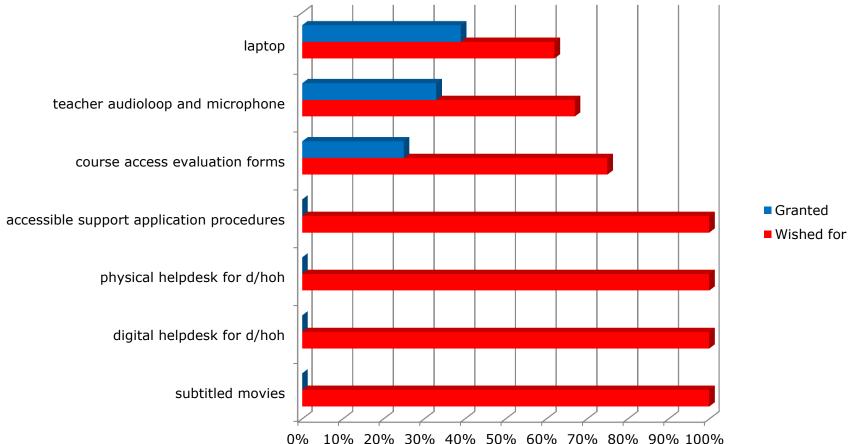
### Technical and general support

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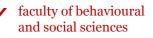
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10% 20% 30% 40% 50% 60% 70% 80% 90% 100%







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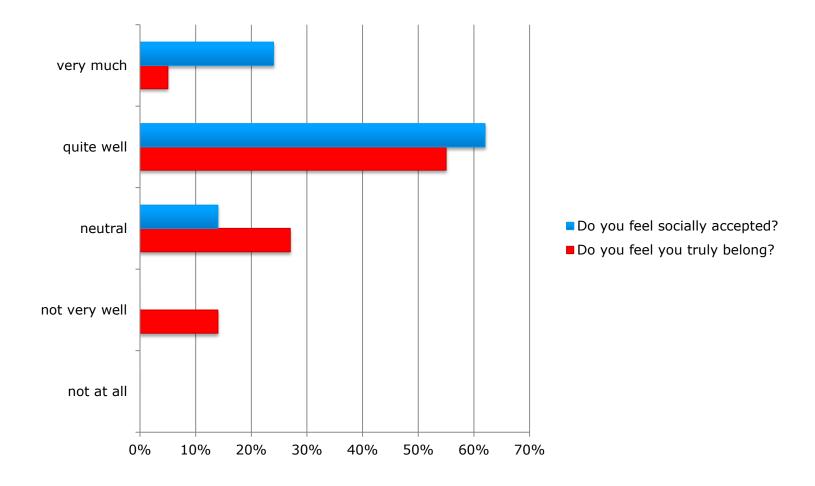
# Additional forms of support

- > facebook and other `web-02' facilities
- > instant message networking
- > smartphone communications
- > interpreter to correct language of written assignments
- > audio-recorders during contact hours and
- > speech-to-text interpreter for text-transcription
- Special glasses that can change speech into subtitling on the lenses..."



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#### Social acceptance & motivation





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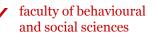


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### Conclusions

- there is cause to suppose considerable under-participation of deaf/hoh students in dutch FE/HE
- deaf/hoh students get general support, but wish for specific support
- with respect to assessments, deaf/hoh students benefit from adjustments already in place for dyslectic students (e.g. extra time, adapted assignments)
- deaf/hoh students wish for cutting edge technical support, of which there is very little provided







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## Recommendations

- > public agencies might collect incidence data
- > institutions might proactively engage at-risk populations
- > deaf/hoh students might actively circulate solutions
- > this calls for a change in access culture with respect to
- co-owning issues
- generating relevant data
- establishing self-critical dialogue
- collectively intervene in current practice



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Isarin, Jet. 2006 Hoor hen! [Hear them! Participation study: virtual and real life]. Twello: Van Tricht uitgeverij

Isarin, Jet. 2008 Zo hoort het. [Deaf children in the CI era: a participation study]. Twello: Van Tricht uitgeverij

#### Contact

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